

# Mack Titan - CXX Standard Warranty

## Standard Coverage

Includes parts and labour costs to repair or replace defective Mack factory components.

## Driveline Coverage - Major Components

Includes parts and labour costs to repair or replace defective major components in the engine, gearbox and final drive.

## Coverage Levels

The Mack CXX Warranty is offered with the four levels of coverage to suit the application or segment category:

Application / Category	GCM	Cover	Months	KM / Engine Hours	Fuel Burn
Highway (HWY)	Up to 90 tonnes	Standard	0-12	Unlimited	N/A
		Driveline	13-48	800,000 / 12,500	N/A
Heavy Duty (HD)	91-131 tonnes	Standard	0-12	Unlimited	N/A
		Driveline	13-48	600,000 / 9,250	N/A
Extra Heavy Duty (EHD)	132-145 tonnes	Standard	0-12	500,000 / 6,250	500,000L
		Driveline	13-24	500,000 / 6,250	500,000L
Severe Heavy Duty (SHD)	146-170 tonnes	Standard	0-12	250,000 / 4,000	250,000L
		Driveline	0-12	250,000 / 4,000	250,000L

Note: \*\* Whichever occurs first - months, kms, engine hours or fuel burn



### Scheduled Maintenance

The vehicle must be maintained as outlined in the Mack Optimised Service Plan (MOSP) for the Standard and Driveline Warranties to remain valid.

Mack Truck warranty cannot support claims for any components that are not maintained and/or neglected.

All coolants, oils and filters and other consumables used must meet Mack Truck specifications.

### Maintenance

If maintenance components do not meet Mack Truck specifications, the necessary replacement, repair or adjustment will be made without charge if rectified within 120 days or 50,000 kms\*\*, and vibrations within 6 weeks or 15,000 kms\*\* from date of delivery.

### Examples of excluded items which are either part of normal maintenance or wear & tear include:

Oil, fuel, air, coolant and air-conditioner filters, drive belts, lubricants, bulbs, fuses, wiper blades, glass, shock absorbers, brake discs and pads, clutch plates and linings.

### Examples of excluded adjustments which are part of normal maintenance include:

Engine valves, wheel and axle alignments, trailer brake valve and tightening of hoses, pipes and bolts.



### Important

For the Standard & Driveline Warranties to remain valid, mandatory warranty services, inspections, downloads, oil sampling and repairs must be completed "prior" to the expiry dates and/or distances detailed.

### Towing and Roadside Assist

Towing and Roadside Assist coverage (trailers not included) is provided to the closest authorised Mack Dealer or repairer from:

- 12 months / unlimited kms
- 13 - 24 months / 500,000 kms / 6,250 hrs\*\* on listed driveline components

Note: \*\* Whichever occurs first - months, kms, engine hours or fuel burn.

### Cab Structure and Corrosion Coverage

Cab structure and corrosion coverage from:

- 0-36 months / unlimited kms

### Warranty Period

Warranty coverages commence from the date stated on the "Warranty Certificate / Registration Form" contained in the *Mack Warranty Booklet*, until "whichever occurs first" months, kms, engine hours or fuel burn.



### Warranty Transfer

If the truck is sold into the same application or segment category, the balance of the warranty can be transferred at no cost. If sold into a different application or segment category, some or all of the warranty may be valid.

Please contact your local Dealer for further information.

### Applications over 170T GCM

Please contact your dealer for warranty coverage on vehicle applications over 170 tonne GCM.

The benefits conferred by the Mack CXX Warranty are in addition to other rights and remedies available under the Australian Consumer Law. Please refer to the Mack Warranty Booklet for further warranty coverage clarification and information.



Visit the Mack website [macktrucks.com.au](http://macktrucks.com.au) or please call 1300 MYMACK (1300 69 6225)

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