

**MACK**<sup>®</sup>

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# Mack Action Service

We're on call to keep you on the road.







With Mack Action Service, we coordinate every stage of your repair and make sure you know what's happening every step of the way.

**What happens when you call Mack Action Service on 1800 655 333:**

1. We log your location, vehicle details and the type of fault, then contact the closest Authorised Dealer with an available repair technician.
2. We pass on your contact details to the repair technician, so they can call you to find out more about the issue and ensure they have the right tools for the job.
3. From this information, the Mack Action Service coordinator will contact you to estimate how long it will take to get your truck back on the road.
4. Throughout the repair, your Mack Action Service coordinator will stay in regular contact with the Mack technician, to keep you informed on the status.







### **Quality workmanship, genuine parts.**

A quick fix might get you back on the road, but unless the job is done properly with the correct tools and genuine parts, you could soon be on the side of the road again.

A phone call to Mack Action Service not only solves the problem quickly and simply, it also ensures that the parts and work done are up to Mack's high standards.

The repair technician will be highly trained and well equipped for the job. We fit only Genuine Mack Parts (where they were fitted as original equipment).

You can't put a price on reliability, so we don't cut corners with your repair.

### **It's not just a service, it's a club.**

Every customer receives a free Mack Action Service membership as part of our commitment to you and your business.

Only registered members can access this fast, reliable breakdown coordination service, so it's important to keep your contact details up to date. Out on the road, you never know what's around the next corner.

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### **For more information on Mack Action Service**

Call 1300 MYMACK (1300 696 225) or visit [MackTrucks.com.au](http://MackTrucks.com.au)

### **For existing customers, to book a Mack Action Service**

Call 1800 655 333

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